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## QUALITY POLICY

Hartac is a Western Australia designer and supplier of signage and safety solutions for Australian and International customers.

We are a family business with an established reputation, earned over 50 years, for going the extra mile with our customers.

Our commitment to excellence and customer satisfaction are the core values that enhances our Quality Management System (QMS). Specific quality objectives have been established, regularly reviewed and communicated to all levels in the organisation.

To meet customer requirements with regards to signage and safety solutions, our commitments include:

- Prompt, knowledgeable and friendly customer service
- Consistent quality
- Reliable, on time supply

Hartac is fully committed to the successful implementation and maintenance of the QMS. Hartac will ensure applicable statutory and regulatory requirements are met and that the Quality Management System complies with ISO 9001:2015 standard requirements and that its' effectiveness is continuously improved.

Hartac will provide required resources and training to enable employees to participate and contribute in the maintenance and continuous improvement of our QMS.

This policy is communicated to relevant interested parties through our website and this policy is reviewed periodically.

RHODA HARRIS  
Director

PHILIP HARRIS  
Director

2<sup>ND</sup> October 2019  
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